

Gustavo De Arriba

Certified Manager of Quality/Organizational Excellence

Certificate Number	Date Issued	Recertify By
55244	7/7/2018	12/31/2021

July 20, 2018

65413457
Gustavo De Arriba
Johnson Controls Inc.
507 E Michigan St
Milwaukee, WI 53202-5211

Dear Gustavo De Arriba:

CONGRATULATIONS! The Certification Board is pleased to announce that you have passed the written examination for the ASQ Certified Manager of Quality/Organizational Excellence Certification. You have reached an important milestone in your professional development.

Certification is not a license. It is peer recognition of proficiency in the prescribed body of knowledge. Please refer to your certification in terms which are consistent with the legal requirements and use of certification in the location in which you reside. We recommend that you refer to yourself as an “ASQ Certified Manager of Quality/Organizational Excellence." It is very important that you associate the Society with your certification.

Enclosed is your certificate and ASQ Code of Ethics. As a certified individual, the ASQ Code of Ethics should serve as your professional guide. Please review this information and call ASQ Headquarters if there are any discrepancies.

Change is a continual occurrence which erodes the value of professional certifications unless the certification is periodically updated. Therefore, continued professional development is necessary to maintain proficiency. You may choose to recertify by examination or by accumulating the 18 required recertification units. The units should be recorded online in your Recertification Journal. You need to recertify every three years, please see the “Recertify by” date on your congratulations letter or your certificate.

You can be rightfully proud of your certification as recognition of your professional knowledge by your peers in a professional society.

We look forward to your continued participation in the Society.

Sincerely,

Michael R. Villa, Chair
ASQ Certification Board

Gustavo De Arriba

Quality Management

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