



# SUPPLY CHAIN ESCAPES LESSONS LEARNED

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INFORM AND PROTECT™

- Continued recurring errors from National Security Space (NSS) Suppliers
- Seemingly small problems can lead to reduction in mission capability, significant increases in overall cost, and even mission loss

A close-up photograph of a hand holding a hammer over a wooden board. Several nails are visible, some of which are bent, suggesting repeated use or a specific technique. The background is slightly blurred, focusing attention on the hand and the nails.

*Why do we keep seeing the same mistakes?*

- Expensive
- Mission failure
- Loss of Life

A background image of a space shuttle launch, showing a large plume of fire and smoke rising from the launch pad. The shuttle is visible in the center, ascending into the sky.

*Escapes are costly and can compromise the intended Mission*

- **Sharing experiences**
  - Literature
  - Speaking Engagements
  - Video series
  - Conferences
  - Alerts & Bulletins

A background image showing several hands of different skin tones reaching towards a central cluster of interlocking gears. The hands are positioned as if they are about to touch or adjust the gears, symbolizing collaboration and shared knowledge.

*Sharing knowledge can reduce risk of reoccurrence*

- Mission Assurance Improvement Workshop (MAIW) “Supply Chain Escapes Lessons Learned” handbook
- Harris’ Lessons Learned Process Improvement

*Prevention initiatives are only part of the solution*