Introduction to Lean Six Sigma

Course Content and Outline

Session 1: Introduction (3.65 Hours)

- Introduction
- Higher Standards for Higher Performance
- Lean Six Sigma Defined
- Input Determines Output
- Success Stories
- The Sigma Level
- The 99.9% Problem
- Calculating the Sigma Level - Toolset

- DNA of a Champion
- Lean Six Sigma Framework
- DMAIC - The Improvement Process
- Organizing for Success
- Working Relationships
- Critical Success Factors
- What's In a Name?
- Skill Check
- Course Completion

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