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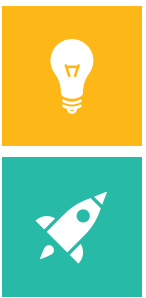
WORLD CONFERENCE ON QUALITY & IMPROVEMENT

Schedule at a Glance*

All times Central Daylight Time

MONDAY, MAY 24, 2021		Theme: Celebrating Quality: Past, Present, and Future
2:00 p.m.	Welcome Session	
3:00 p.m.	Opening Keynote: Leading from Any Seat: Stories from the Cockpit and Lessons from the Grit Project by Shannon Huffman Polson	
4:00 p.m.	ASQ's Diamond Anniversary Celebration	
TUESDAY, MAY 25, 2021		Theme: Quality Foundations
9:00 a.m.	Quality Foundations On-Demand Sessions Open	
9:00 a.m.	Get to Know ASQ's Technical Communities Focusing on Design, Control & Improvement	
10:00 a.m.	Live Session Presentations <ul style="list-style-type: none"> • L03: All Others Must Bring Data: Practices In Data Collection • L06: Conducting Robust Remote Audits 	
11:00 a.m. – 1:00 p.m.	Virtual Exhibit Hall Open	
11:00 a.m.	Product Demonstrations	
12:00 p.m.	Panel Discussion: Emerging Topics Critical to ASQ's Mission	
1:00 p.m.	Meet the Speakers/Virtual Lounge	
1:00 p.m.	Maximizing Your ASQ Membership	
2:00 p.m.	Live Session Presentations <ul style="list-style-type: none"> • L08: How We Applied QMS Requirements at Home during the Pandemic • L10: Lean in the time of Covid: A Molecular Story • L18: The Magical Power of Open Questions, Using Them to Get More 	
3:00 p.m.	ASQE: Inspiring Excellence through Quality Benchmarking	
4:30 p.m.	Virtual Networking and Entertainment	
WEDNESDAY, MAY 26, 2021		Theme: Strengthening the Supply Chain with Quality Risk Management
9:00 a.m.	Strengthening the Supply Chain On-Demand Sessions Open	
9:00 a.m.	Get to Know ASQ's Technical Communities Focusing on People & Services	
10:00 a.m.	Live Session Presentations <ul style="list-style-type: none"> • L02: Building the Resilient Global Supply Chain • L13: Quarterbacking a Quality Risk Decision 	
11:00 a.m.	Sustaining Our Society: The ASQ Provider Network	
12:00 p.m.	A Focus on NextGen Food for Thought	
12:30 p.m.	How to Make Mentoring Work for You	
1:00 p.m.	Meet the Speakers/Virtual Lounge	
2:00 p.m.	Live Session Presentations <ul style="list-style-type: none"> • L09: The Quality Role in Supply Chain Risk Management • L11: Motivational Interviewing and Stakeholder Alignment 	
3:00 p.m. – 5:00 p.m.	Virtual Exhibit Hall Open	

Look for updates at asq.org/conferences/wcqi.



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Schedule at a Glance (Continued)*

All times Central Daylight Time

THURSDAY, MAY 27, 2021		Theme: The Quality Revolution Will Be Digitalized
9:00 a.m.	The Quality Revolution On-Demand Sessions Open	
9:00 a.m.	Get to Know ASQ's Technical Communities Focusing on Products	
10:00 a.m.	Live Session Presentations <ul style="list-style-type: none"> • L07: Quality By Any Other Name • L12: Navigate the Winding Road of Weibull Analysis 	
11:00 a.m.	Product Demonstrations	
11:00 a.m. – 1:00 p.m.	Virtual Exhibit Hall Open	
12:00 p.m.	Lunch Keynote: The Surprising Science of Meetings by Dr. Steven Rogelberg	
1:00 p.m.	Meet the Speakers/Virtual Lounge	
2:00 p.m.	Live Session Presentations <ul style="list-style-type: none"> • L01: Adding Robotic Process Automation into a Quality Program • L14: Redefining Quality Foundations For Quality 4.0 and Beyond • L20: The Real Benefits from Fault Tree Analysis - Mitigations 	
3:00 p.m.	People of High Standards: A Call to Duty	
4:30 p.m.	Mind-Body Fitness Fusion Break	
FRIDAY, MAY 28, 2021		Theme: Profiles in Excellence
9:00 a.m.	Profiles in Excellence On-Demand Sessions Open	
9:00 a.m.	ASQE ITEA Awards Ceremony	
10:00 a.m.	Live Session Presentations <ul style="list-style-type: none"> • L04: Building Excellence into the DNA of Your Organization • L05: Business Excellence & The Continuous Improvement Culture • L16: ROI of Quality 	
11:00 a.m.	Live Session Presentations <ul style="list-style-type: none"> • L09: Integrate Innovation into ISO 9001 with ISO 56002 • L15: Risk Management and Large-Scale Change at the USGS • L17: Service Excellence: A Cultural Framework to Drive Quality 	
12:00 p.m.	Closing Keynote: Harnessing your Power to Create Change by Derreck Kayongo	

PLEASE NOTE:

The ASQ Annual Meeting of the Members will take place virtually later in 2021. Additional details will be available shortly. *Schedule is subject to change.

LOOK FOR UPDATES AT
asq.org/conferences/wcqi.



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WORLD CONFERENCE ON QUALITY & IMPROVEMENT

On-Demand Sessions

On-demand sessions feature PowerPoint presentations with speaker audio. Sessions are accessible to registered member attendees through May 28, 2022 and non-member attendees through August 28, 2021.

PROFILES IN EXCELLENCE ON-DEMAND SESSIONS

- 3 Steps for Leaders to Connect Better with Virtual Teams
- Assess and Improve your Healthcare QMS with These Tools
- Champion of Change – 3Cs to Success
- Change Management Lessons Learned Leaders SHOULD Know
- Changing Quality Over 50 years
- Field Correlated MEOST Accelerated Life Testing
- From Defense to Offense – The New Reality of Leadership
- From Fighting Fires to Systematic Improvement
- Future-proofing your Quality Methodology

- Gift of Customer Feedback that Keeps on Giving
- Healthcare 5S + Safety Program Space Optimization
- Lean Innovators Group-keys to your CI Engagement Success
- Learning to Think and Act like a 'Quality' Giraffe
- Manage Difficulties Effectively During Presentation
- Pediatric Innovations During a Pandemic
- Quality/Industry 4.0 Oh No! Forty Years of Yes!
- Using Behavioral Science to Improve Root Cause Analysis
- Using QFD and DFSS to Design a Government Health System

QUALITY FOUNDATIONS ON-DEMAND SESSIONS

- Add Subject Matter Expertise to Systemic Early FA
- Analyzing the Voice of the Customer
- Appetite for Reduction (of Regression Models)
- Calibrating the Human Gage: Attribute Agreement Analysis
- Capital Project Process Improvement via Quality Audits
- Changing the Blame Game: Getting to the Root of Human Error
- Combining Lean Six Sigma with Project Management in the Lab
- Common Sense Quality - Business Sense Quality
- Demonstration of PDCA in Agile Environment
- Deploying DOE to Predict Process Performance
- Improving QMS Effectiveness for Greater Impact
- Industry 4.0 – COVID-19 Training Needs Analysis
- Innovating your Healthcare QMS: Prepare for What's Next

- Introduction to the New AIAG/VDA DFMEA
- Kaizen Events in a Virtual Environment
- Lean Implementation in Developing Countries: Case Study
- Lean in a Transactional World
- Nemewashi and Other Techniques to Reduce Meeting Waste
- Product Validation Lessons Learned: Concept to Launch
- Quality Systems - History, Strengths, and Weaknesses
- Human Factors and Root Cause Analysis
- The Mystery is History: Unraveling the 1.5 Sigma Shift
- The Smile of the Nurse: Quality for the Unpredictable World
- Use Average Run Length to Optimize Advanced Control Charts
- Using Metacognition to Improve Your Quality Practice



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On-Demand Sessions (Continued)

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STRENGTHENING THE SUPPLY CHAIN WITH QUALITY RISK MANAGEMENT ON-DEMAND SESSIONS

- Best in Class Strategies for Suppliers Partnership
- CMMC for Dummies: Understanding the New DoD Requirements
- Establishing a Culture of Risk-Based Thinking
- Good Quality Supply Chain Data Saves Lives
- Lean: Bringing Together Product Design and Manufacturing

- Minimizing Risks During New Products Launches
- Positioning the Supply Chain to Apply Risk Management
- Quality Risk Mgmt.: Automating Supply Chain Contracts
- Stronger Supply Chains with Innovative Quality Solutions
- The Art and Science of Successful QRM Cultures

THE QUALITY REVOLUTION WILL BE DIGITALIZED ON-DEMAND SESSIONS

- Auditing in a Post COVID-19 World
- Continuous Quality Improvement using New Technologies
- Digital Transformations with Data Science. Start Here.
- Digitalization of New Product Development
- Improving Processes While Working From Home During Covid

- Lean Six Sigma Deployment for the Digital Age
- Rattling Your Data Science Value Chain
- Creating and Implementing Dashboards for DMAIC Projects
- From Manual Gages and Robotic Calipers: Who, Why and How
- Use Machine Learning to Solve Quality Problems Dos & Don'ts