## Schedule at a Glance

**WEDNESDAY, MAY 6**

<table>
<thead>
<tr>
<th>Time</th>
<th>Event Description</th>
</tr>
</thead>
</table>
| **9:00 a.m. CDT** | Opening keynote by James Clear, NYT Bestselling Author  
1% BETTER EVERY DAY  
Dive into the science of small habits: How they work, and how their effects compound and multiply over time. Through research and personal stories, James will share ideas discovered and built upon after many hours of reading and research into a variety of communities, including architecture, biology, economics, history, mathematics, physics, philosophy, and more. Part storyteller, part academic researcher, James will share his best ideas and explain them in a way that is actionable, easy-to-understand and immediately applicable into our personal and professional lives. |
| **10:00 a.m. CDT** | Release of WCQI on-demand sessions  
We bring the World Conference to you with more than 40 sessions featuring the latest insights into laying a solid quality foundation, going beyond technical to the soft skills today’s organizations need, and transforming and sustaining innovation. Members can access these sessions May 6, 2020 through May 6, 2021 for $99. Complimentary access will be available from May 6 – 11, 2020. |
| **11:00 a.m. CDT** | Closing keynote by Shabnam Mogharabi, former CEO of SoulPancake  
THE POWER OF POSITIVE PSYCHOLOGY  
In challenging times, our mental health and productivity can take a toll. The solution and path to finding a sense of purpose and impact during those times can be found in positive psychology. In this keynote, Shabnam Mogharabi, cofounder and former CEO of media company SoulPancake, will share insights from more than 20 years of uplifting and inspiring storytelling to show why positive psychology is more important than ever. The keynote will offer attendees tips and ideas for building a toolkit of gratitude, vulnerability, and connection to help craft a more authentic personal and professional life. |
| **12:00 p.m. CDT** | WCQI forums open at myASQ.org  
Come together—virtually!—with your quality colleagues in the WCQI Virtual forums in the discussion board area of myASQ.org. Share feedback on the morning keynotes, dig deeper into concurrent session content, and share your experiences dealing with the myriad disruptions of COVID-19 and how quality professionals can impact the recovery. |

*All times Central*