

1. Go to [http://asq.org/per/2019-Quality\\_4.0\\_Summit\\_on\\_Disruption\\_Innovation\\_and\\_Change.pl](http://asq.org/per/2019-Quality_4.0_Summit_on_Disruption_Innovation_and_Change.pl)

If you are already signed in to asq.org...

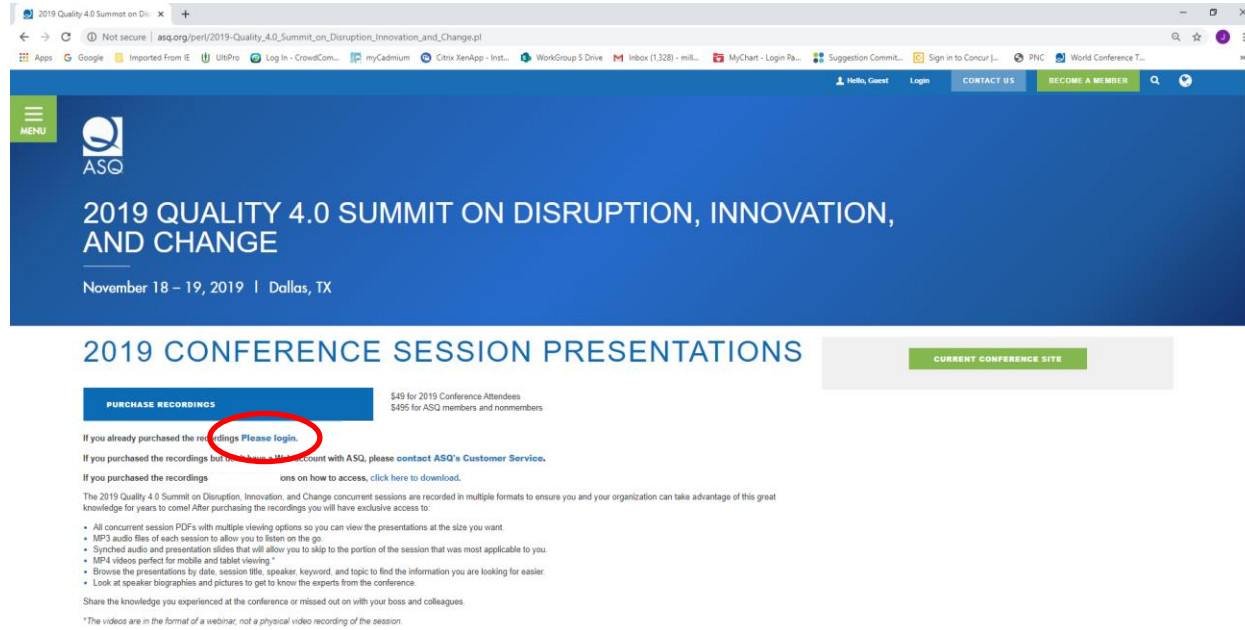
- You will jump directly to the page below.
- Click on the “Access the recordings” link and you will be taken to the recording site.

The screenshot shows a web browser window displaying the ASQ website for the 2019 Quality 4.0 Summit. The page features a blue header with the ASQ logo and the event title: "2019 QUALITY 4.0 SUMMIT ON DISRUPTION, INNOVATION, AND CHANGE" held from November 18-19, 2019, in Dallas, TX. Below the header, there is a section titled "2019 CONFERENCE SESSION PRESENTATIONS" with a prominent "Access Recordings" button. A message states: "Your access token is your ASQ customer ID: 63509593". A list of features for the recordings is provided, including PDFs with viewing options, MP3 audio files, MP4 videos, and search capabilities. A note at the bottom clarifies that the videos are in the format of a webinar, not a physical recording.

- On the recording site, click on a session you would like to view. In the pop up window click on “slides/handouts” to view the recordings. Or click on Download Content on the left navigation to download and save any recordings.

## If you not already signed into asq.org...

- You will see the page below



The screenshot shows the ASQ website for the 2019 Quality 4.0 Summit on Disruption, Innovation, and Change. The page features a blue header with the ASQ logo and the event title. Below the header, there is a section for '2019 CONFERENCE SESSION PRESENTATIONS'. A blue button labeled 'PURCHASE RECORDINGS' is visible, with a red circle around the text 'Please login.' in the text below it. The text below the button reads: 'If you already purchased the recordings Please login.' and 'If you purchased the recordings but do not have an account with ASQ, please contact ASQ's Customer Service.' The page also lists various viewing options for the recordings, such as PDFs, MP3 audio files, and MP4 videos.

- Click on “Please login” link to log in with your asq.org username and password (circled below in red).

**After you are logged in, you will see the screen below:**

- Click on the “Access the recordings” link and you will be taken to the recordings site.