



Women in Quality Symposium

Breaking through Barriers

Thursday, December 7, 2023
Virtual Event Schedule*

9:00 am - 9:10 am

Symposium Emcee Welcome & "5 Self Care Myths"
[Randi Braun](#), Wall Street Journal Best-Selling Author of "Something Major: The New Playbook for Women at Work" & Executive Coach



9:10 am - 10:10 am

The Power of Authentic Connections: The Shift from Return on Investment to Return on Human Connection
[Roxanne Derhodge](#), CEO of Roxanne Derhodge Consulting & Forbes Contributor



The Problem: When surveyed at work, employees feel disconnected at work due to a lack of management recognition, relationships with coworkers, lack of contribution to business goals, being bored to challenged.

Is there an answer to this problem? Yes, The Power of Authentic Connections.

The Result: Using Roxanne's Authentic Connection Quotient, attendees will leave knowledgeable and equipped to effectively deal with resiliency. You will have the capacity to build better relationships and thrive in a healthier workplace.

Roxanne Derhodge has presented The Power of Authentic Connections to audiences across industries to equip them with the essential skills for creating a more positive healthy connected workplace. She brings 25 years in the mental health and wellness arena as a Registered Psychotherapist and Health and Wellness Executive with an international company.

Actionable Takeaways:

- Understanding your Blueprint of Authenticity – to fully understand your style.
- How do you come across when you're authentic - versus being misaligned?
- Learn unlimited ways to reconnect and be authentic when stressed.
- Discover your biggest mistakes with relationships and authenticity.
- Breakdown your 3 authenticity blockers.
- Reflect on your story and how it impacts authenticity.
- Determine the ongoing opportunities to build connection and authenticity.

10:10 am – 11:00 am

Partners Not Opponents: Turning Communication into Connection

[Kris Liebau](#), Leadership Coach and Owner
Action and Ease Leadership Coaching



Frustrated that your message isn't getting through to your team or leadership?
Exhausted trying to engage and motivate people within the organization?

One of the most challenging tasks in quality is bringing stakeholders together to build a solution rather than a band-aid. Cultivating creativity and connection is essential in connecting with impactful solutions that go beyond the surface.

Communication is a two-way street and being a good communicator requires establishing connection with curiosity to drive results and enhance understanding.

Develop the perspective you need to reflect on your current communication strategies and feedback systems as well as learn tactical tools for empowering teams, mitigating conflict, building trust, and getting results. Let's address the underlying issues of connection and communication to keep your team moving forward and thriving through even the most difficult conversations.

Actionable Takeaways:

- Recognize patterns of ineffective communication.
- Explain the role curiosity plays in effective communication and managing conflict.
- Identify communication skills that develop greater connection for enhanced audience comprehension and collaboration.

11:00 am – 11:05 am

Login into Networking Salon

11:05 am – 11:35 am

Networking Salon

Connect and engage with peers and forward-thinking leaders eager to empower you to achieve excellence through quality.

- Young Professionals – hosted by [Claire Hopkins](#) & [Phoebe S. Obeng](#)
- Mentorship - hosted by [Rosa Melton](#) & [Janet Lentz](#)
- Diversity, Equity, Inclusion, & Allyship- hosted by Sheronda Jeffries & [Comfort Iyanda](#)
- Women Supporting Women – hosted by [Nancy Nouaimeh](#) & [Lisa El-Shall](#)
- Avoid Burnout – hosted by [Stephanie Gaulding](#) & [Amanda Newmann](#)

11:35 am – 11:50 am

Refuel Break - Join us for virtual Chair Yoga from [Anchored in Self Care](#)

11:50 am – 12:50 pm

Women in Quality Panel: Unlock Your Path to Excellence

Join us for an enlightening and empowering panel discussion featuring a group of exceptional women who have broken through barriers and achieved success in the field of quality. Through their unique journeys, these influential changemakers will provide valuable insights into how to drive excellence at any stage of your career, regardless of industry.

During this session, our panelists will address thought-provoking questions that delve into their personal experiences and shed light on the challenges they have faced as women in a predominantly male-dominated industry. Discover the single most important decision each panelist has made that has had a profound impact on their career success. Learn from their hardest lessons and gain a deeper understanding of the struggles they have encountered. Discover how women can proactively develop their careers and maximize their potential in the quality industry.

Panelists:

- [Nyota Brown, MBA, CMP, RMC, Records & Risk Manager](#)
- [Christy Mazzarisi, MSRAQA, Senior Director, QA Compliance](#)
- [Eileen Serrano, CQE, CSSBB, CMQ/OE, Director Operational Excellence](#)
- [Wanda Sturm, Vice Chair, ASQ Board of Directors](#)

Moderator: [Randi Braun](#), Wall Street Journal Best-Selling Author of "Something Major: The New Playbook for Women at Work" & Executive Coach



12:50 pm – 1:20 pm Panel Breakout Sessions: Unlock your own Path to Excellence

Following the panel, this breakout session will feature discussion groups of the panelists, allowing you to engage directly with these extraordinary women and tap into their wealth of knowledge. You will have the opportunity to participate in discussions, where you can explore specific topics in smaller groups and gain further insights from like-minded professionals. By sharing their insights, they will provide actionable steps for both women and organizations to foster inclusivity and diversity.

1:20 pm – 1:55 pm The Power of Community & Collaboration

[Polly LeBarron, National Quality Review, TCC Chair & ASQ Board Member](#)

[Therese Steiner, LexisNexis, GCC Chair & ASQ Board Member](#)



In this session, we will delve into the significance of collaboration and community for quality leaders. Explore the benefits of giving back and how it can provide a sense of purpose. Discover the power of associating with respected partners to enhance your credibility. Finally, understand how fostering trust, communication, and mutual support can create a stronger pathway to

success in quality. Join us in harnessing the power of community and collaboration to transform you professionally and make a lasting impact.

Actionable Takeaways:

- Learn how to broaden your network.
- Access resources to build your career path forward.
- Expand your professional development through collaboration.

1:55 pm – 2:00 pm Closing Remarks

*Schedule subject to change.