

# Instructions for Joining the Webex Webinars

Below, there is a full program of the conference and the five concurrent tracks that are taking place during the ASQ Synergy for Success 2026 conference. Each session is a separate Webex Webinar and has its own unique meeting link. You will need to click on the button below each session, in order to join it. As well, there is an [ASQ website](#) where you will find all of the same links.

The buttons have unique session IDs as their labels. Here is how to decipher their meaning:

Join WT1a

- **W:** The first letter of the day of the week. W = Wednesday; T = Thursday
- **T:** T stands for Track and it does not change.
- **1:** Represents the concurrent tracks that are taking place. Range is 1 through 5.
- **a:** Represents the time slot for each day. Range is a through d.

The keynotes and the panel discussions lead and follow, respectively, the presentations delivered by the speakers on each day.

Since every Webex Webinar is a stand-alone session, you will be joining and leaving multiple sessions each day. There is a 15-minute break between the end and the beginning of sessions. These breaks allow the different hosts and moderators to set up the speakers and to allow the attendees to join. Please be patient. There is a lot of stuff to manage behind the scenes.

## Download Webex

To improve your experience, you are strongly encouraged to download Webex. You want to do this a few days before the conference begins. You want to avoid the struggle of trying to join the Webex Webinar, while, at the same time, installing the application.

Here is the link to download Webex: <https://www.webex.com/downloads.html>

## No Webcam and No Microphones for Attendees

Attendees will not be able to turn on their webcams or their microphones. These privileges are disabled. You will still be able to listen to and to watch the presentations. Questions for the speakers will be managed through chat. They will be read aloud by the host and/or the moderator, as long as time permits some Q&A.

## Surveys

There is a short, three-question survey at the end of each presentation. Please take the time to respond.

## Requesting Assistance during the Presentations

The hosts and/or the moderators are responsible for the smooth flow of their track's sessions. They will be splitting their attention between the speakers and the attendees. They will do their best to provide assistance to attendees that are experiencing technical issues, but there might be some problems that they cannot resolve remotely through chat.

The hosts and/or the moderators are volunteers. They might not know the answer to the problem and there is a limit to the time that they can spend on it. Searching the internet for solutions might be the only option.

## Decide which Sessions You Want to Attend

If you know which sessions interest you the most and you want to avoid jumping back and forth of selecting them, then open up a browser window with all of the tabs that you will need. In each tab, paste the unique meeting link of each session. You cannot join before the host, so you will need to refresh the browser's tab.

When you are ready to join the next session, change to the next tab, refresh its link, and join the Webex Webinar. This should simply the process a little bit.

| All Times ET<br>From To |          | October 7, 2026                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                           |                                                                                                                           |                                                                                                                           |                                                                                                                                    |
|-------------------------|----------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------|
| 10:00 AM                | 11:00 AM | Opening remarks and introduction delivered by <a href="#">Dr. Mary Kay Taylor</a> ; Keynote: From Automation to Augmentation: Leading the Human-AI Revolution, presented by <a href="#">Dr. Adil Dalal</a>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                                                           |                                                                                                                           |                                                                                                                           | Join WKN1                                                                                                                          |
| Track                   |          | AI and Lean Practices                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | Cutting EDGE Practices                                                                                                    | Leadership in the Age of AI                                                                                               | Process Excellence                                                                                                        | The Future of Quality: AI, Analytics, and Operational Excellence                                                                   |
| 11:00 AM                | 11:15 AM | BREAK                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                           |                                                                                                                           |                                                                                                                           |                                                                                                                                    |
| 11:15 AM                | 12:00 PM | Options Profiling for Innovative Future State Designs, <a href="#">Frank Murdock</a>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | The Quality Manager as Change Manager: Effectively Leading Change Across Organizations, <a href="#">Zac Jarrard</a>       | The Human Edge: Leadership in the Age of AI, <a href="#">Eileen Serrano</a>                                               | Process Excellence by Design: Integrating Lean Six Sigma, AI, and Business Strategy, <a href="#">Seetharam Kandarpa</a>   | AI Governance in Medical Device Organizations: What Quality Engineers Need to Know, <a href="#">Sai Ranjith Ramakrishnan Kumar</a> |
| Webex Webinar Links     |          | Join WT1a                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | Join WT2a                                                                                                                 | Join WT3a                                                                                                                 | Join WT4a                                                                                                                 | Join WT5a                                                                                                                          |
| 12:00 PM                | 12:15 PM | BREAK                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                           |                                                                                                                           |                                                                                                                           |                                                                                                                                    |
| 12:15 PM                | 1:00 PM  | Lean Thinking Is the Missing Discipline in AI and the Key to Sustainable AI, <a href="#">Priyank Patel</a> and <a href="#">Manny Veloso</a>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | Building AI Together: The Collaboration Advantage, <a href="#">Shruti Patil</a>                                           | Leading with AI: What Makes Responsible Adoption Possible? <a href="#">Natella Isazada</a>                                | Process Excellence in an AI-Driven World: Redefining the Role of Quality Professionals, <a href="#">Abbigail Meah-Ali</a> | Modernizing U.S. Industry Through Structured, AI-Ready, <a href="#">Kate Molina</a>                                                |
| Webex Webinar Links     |          | Join WT1b                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | Join WT2b                                                                                                                 | Join WT3b                                                                                                                 | Join WT4b                                                                                                                 | Join WT5b                                                                                                                          |
| 1:00 PM                 | 1:15 PM  | BREAK                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                           |                                                                                                                           |                                                                                                                           |                                                                                                                                    |
| 1:15 PM                 | 2:00 PM  | The Data-Driven Path to Process Excellence: AI as the Quality Professional's New Enabler, <a href="#">James Henderson</a>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | A 10-Year Quality Program Journey in Environmental Consulting, <a href="#">Rich Evans</a>                                 | Critical Thinking in the Age of AI, <a href="#">Jamie Giani</a>                                                           | Applying Statistical Techniques Effectively to Enhance Supply Chain Performance, <a href="#">Dr. Milt Krivokuca</a>       | AI Agents and Design of Experiments: Changing the gameplan for training and application, <a href="#">Robert Launsby</a>            |
| Webex Webinar Links     |          | Join WT1c                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | Join WT2c                                                                                                                 | Join WT3c                                                                                                                 | Join WT4c                                                                                                                 | Join WT5c                                                                                                                          |
| 2:00 PM                 | 2:15 PM  | BREAK                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                           |                                                                                                                           |                                                                                                                           |                                                                                                                                    |
| 2:15 PM                 | 3:00 PM  | Quality by Design in Shared Services: A Stage-Gate Process Framework, <a href="#">Dr. Nauzad Tantra</a>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | Human + AI Innovation: Leveraging Generative AI for Better Ideas and Better Decisions, <a href="#">Dr. Fuat Ramazanov</a> | The RAISE Framework: A Governance Model for AI Risk in Financial Reporting and Audit, <a href="#">Dr. Tulay Guneyssel</a> | Making your processes work: Managing risk and continual improvement, <a href="#">Mark Swanson</a>                         | Leading Quality Forward: AI, Analytics, and Executive Decision Excellence, <a href="#">Shireen Yalda</a>                           |
| Webex Webinar Links     |          | Join WT1d                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | Join WT2d                                                                                                                 | Join WT3d                                                                                                                 | Join WT4d                                                                                                                 | Join WT5d                                                                                                                          |
| 3:00 PM                 | 3:15 PM  | BREAK                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                           |                                                                                                                           |                                                                                                                           |                                                                                                                                    |
| 3:15 PM                 | 5:00 PM  | Panel Discussion - moderated by <a href="#">Dr. Adil Dalal</a> . Synergy for Success Across Industry, Education & Government (Panelists include: <a href="#">Dr. Aniruddha Bora</a> , Assistant Professor of Computer Science at Texas State University and director of the SPARKS Lab; <a href="#">Shweta Padmanabha</a> , Cedar Park City Council Member; <a href="#">Jim Penniman-Morin</a> , Mayor Cedar Park, Texas; <a href="#">William W. Scherkenbach</a> , one of the world's foremost authorities on the subject of Quality and its implementation; <a href="#">Dr. Jennifer Speed</a> , Assistant Vice President for Research Development at Texas State University; <a href="#">Ken Synder</a> , Executive Director Emeritus and Faculty Fellow at the Shingo Institute). |                                                                                                                           |                                                                                                                           |                                                                                                                           | Join WPD1                                                                                                                          |

| All Times ET<br>From To |          | October 8, 2026                                                                                                                                                                                                                        |                                                                                                                                 |                                                                                                      |                                                                                                                     |                                                                                                                               |
|-------------------------|----------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------|
| 10:00 AM                | 11:00 AM | Welcome to Day 2, Defining What's Next: The Executive EDGe Turning Proven Practices Into Future Advantage presented by <a href="#">Dr. Rhonda Farrell</a>                                                                              |                                                                                                                                 |                                                                                                      |                                                                                                                     | Join TKN2                                                                                                                     |
| Track                   |          | AI and Lean Practices                                                                                                                                                                                                                  | Cutting EDGe Practices                                                                                                          | Leadership in the Age of AI                                                                          | Process Excellence                                                                                                  | The Future of Quality: AI, Analytics, and Operational Excellence                                                              |
| 11:00 AM                | 11:15 AM | BREAK                                                                                                                                                                                                                                  |                                                                                                                                 |                                                                                                      |                                                                                                                     |                                                                                                                               |
| 11:15 AM                | 12:00 PM | From Intelligence to Impact: Engineering Human-AI Execution for Operational Excellence, <a href="#">Eleke Ukpabi</a>                                                                                                                   | Using FDA Enforcement Intelligence to Identify Emerging Quality-System Risk, <a href="#">Michael Kuehne</a>                     | Before the Algorithm, Come the People, <a href="#">Michael Guirguis</a>                              | Embracing & Leading Change Across Diverse Organizations; Lessons Learned, <a href="#">Dr. Luis Morales</a>          | Measurements of Data Quality: ISO 25014 and ISO 14224 applied to Asset Management Data, <a href="#">Daniel Zrymiak</a>        |
| Webex Webinar Links     |          | Join TT1a                                                                                                                                                                                                                              | Join TT2a                                                                                                                       | Join TT3a                                                                                            | Join TT4a                                                                                                           | Join TT5a                                                                                                                     |
| 12:00 PM                | 12:15 PM | BREAK                                                                                                                                                                                                                                  |                                                                                                                                 |                                                                                                      |                                                                                                                     |                                                                                                                               |
| 12:15 PM                | 1:00 PM  | Developing AI Guidelines: From First Experiments to Organizational Governance, <a href="#">Dr. Núria Negrão</a>                                                                                                                        | AI Innovation & Humanity-Future of Leadership in the AI era, <a href="#">Jay Patel</a>                                          | Taming the Dragon: How Human Leadership Masters the Power of AI, <a href="#">Pedro García Millán</a> | Write Better Findings That Improve Performance Using AI and the RACE™ Approach, <a href="#">Rob De La Espriella</a> | Beyond Descriptive SPC: Predictive Analytics for Early Defect Detection, <a href="#">Binitkumar M. Vaghani</a>                |
| Webex Webinar Links     |          | Join TT1b                                                                                                                                                                                                                              | Join TT2b                                                                                                                       | Join TT3b                                                                                            | Join TT4b                                                                                                           | Join TT5b                                                                                                                     |
| 1:00 PM                 | 1:15 PM  | BREAK                                                                                                                                                                                                                                  |                                                                                                                                 |                                                                                                      |                                                                                                                     |                                                                                                                               |
| 1:15 PM                 | 2:00 PM  | Beyond Check-the-Box: Deploying FMEA for Real Risk Reduction, <a href="#">Gurdip Panesar</a>                                                                                                                                           | AgeWise Innovation: Advancing Quality Through Smarter Processes and Responsible Technology, <a href="#">Dr. Marcela Campoli</a> | AIMRI: The New Global Standard for Industrial AI Transformation, <a href="#">Nital Zaveri</a>        | Demonstrating your Relevance with Effective Strategic Planning and Execution, <a href="#">Jd Marhevko</a>           | From Quality Assurance to Intelligent Quality: AI, Analytics & Operational Excellence, <a href="#">Sravan Kumar Nidiganti</a> |
| Webex Webinar Links     |          | Join TT1c                                                                                                                                                                                                                              | Join TT2c                                                                                                                       | Join TT3c                                                                                            | Join TT4c                                                                                                           | Join TT5c                                                                                                                     |
| 2:00 PM                 | 2:15 PM  | BREAK                                                                                                                                                                                                                                  |                                                                                                                                 |                                                                                                      |                                                                                                                     |                                                                                                                               |
| 2:15 PM                 | 3:00 PM  | Leading Through the Knowledge Cliff: Lean Quality Systems in the Age of AI, <a href="#">Sainyam Arora</a>                                                                                                                              | How Digital QA and AI are transforming construction verification in BIM, <a href="#">Akwasi Kwakye-Ampem</a>                    | Why Quality is the Operating System for AI Transformation, <a href="#">Dr. Nicole Radziwill</a>      | Prompt, Do, Check, Act: A New Generation's Take on AI-Powered Improvement, <a href="#">Sanket Kolhe</a>             | From Data Quality to Digital Trust: Rethinking Quality in the Age of AI, <a href="#">Alina Codreanu</a>                       |
| Webex Webinar Links     |          | Join TT1d                                                                                                                                                                                                                              | Join TT2d                                                                                                                       | Join TT3d                                                                                            | Join TT4d                                                                                                           | Join TT5d                                                                                                                     |
| 3:00 PM                 | 3:15 PM  | BREAK                                                                                                                                                                                                                                  |                                                                                                                                 |                                                                                                      |                                                                                                                     |                                                                                                                               |
| 3:15 PM                 | 5:00 PM  | Panel Discussion - moderated by <a href="#">Natella Isazada</a> , The Pearls of Wisdom from Our Speakers – Delivering True Member Value Now and in the Future. Panelists include members of the <a href="#">Conference Committee</a> . |                                                                                                                                 |                                                                                                      |                                                                                                                     | Join TPD2                                                                                                                     |