

## PERFORMANCE, ACCOUNTABILITY, EVIDENCE AND IMPROVEMENT

Webinar scheduled for **Tuesday, February 5, 2019 from 12:00 – 1:00 PM (Eastern Standard Time)**

### **Bios of the Presenters:**



**Shelley Metzenbaum** works to bring about a better world through better government, working both within and outside government. As founder of The BETTER Project, she encourages governments and those funded or regulated by government to use goals, data, analysis, incentives, and visualization to find ways to improve outcomes and other aspects of performance, and to avoid using these tools in ways that create fear and dysfunctional responses. Shelley led federal efforts to improve government outcomes, efficiency, and understandability as Office of Management and Budget (OMB) Associate Director for Performance and Personnel Management during the first term of the Obama Administration, and subsequently served as founding president of The Volcker Alliance. Before that, she was U.S. Environmental Protection Agency (EPA) Associate Administrator for Regional Operations and State/Local Relations; Undersecretary of Environmental Affairs and Capital Budget Director in Massachusetts; founding director of UMass Boston's Collins Center for Public Management; and director of the Kennedy School Executive Session on Public Sector Performance Management.



**Robert Shea** is a Principal at Grant Thornton where he leads the Public Sector Strategy Practice. He leads strategic and performance management engagements for federal, state, and local government agencies. Robert was a member of the Commission on Evidence-based Policymaking, which developed recommendations to improve access to and use of evidence in policymaking. Before joining Grant Thornton, Robert was at the U.S. Office of Management and Budget as Associate Director for Administration and Government Performance. In addition to managing OMB's internal operations, Robert led the President's Performance Improvement Initiative, administered the Program Assessment Rating Tool, advised on government human capital policy, and led interagency collaborations in the areas of food safety and implementation of the Federal Funding Accountability and Transparency Act. Before joining OMB, Robert served as Counsel to the Senate Committee on Governmental Affairs where, in addition to general oversight of Executive Branch management, he advised Committee leadership on the status of implementation of the statutory framework for performance-based government, including the Government Performance and Results Act and the Chief Financial Officers Act. He was Legislative Director for Congressman Pete Sessions (TX) from 1997 to 1999, where he organized the Results Caucus, a group of Members of Congress dedicated to results-based management and solving many of the government's major management problems. Robert was a Professional Staff Member with the House Committee on Government Reform from 1995 through 1996. There he had responsibility for examining the economy and efficiency of government programs and acted as liaison with the government's Inspectors General.