



2011 ASQ World Conference on Quality and Improvement Sessions and Activities of Interest

General Information at [WCQI website](#) (Pittsburgh)

Sunday May 15

11:45 Fellows Luncheon (invitation only-current and new Fellows)

Deborah Hopen recognized as new Fellow (Nominated by Division)

2:00 ASQ Education Division Annual Business Meeting
Sternwheeler Room, Omni William Penn Hotel

3:30 Baldrige in Education Networking Session (open to all)
Sternwheeler Room, Omni William Penn Hotel

5:30 Business meeting—ASQ Award recipients recognized, attend and show support for our two ASQ award recipients: Deborah Hopen (Gryna Award) and Dr. Jamison Kovach (Feigenbaum Medal). Convention Center.

Monday May 16

10:30 Special Session: [Networking with ASQ Award Recipients](#), Room 327

Meet and congratulate Deborah Hopen, Gryna Award recipient. Deborah is our division treasurer, the editor of *Quality Approaches in Higher Education* and *Workforce Development Brief* and the Workforce Development chair.

Meet and congratulate Dr. Jami Kovach, Feigenbaum Medal recipient. Jami has contributed podcasts and articles to the division's library and publications. (Dr. Kovach was nominated by Division)

3:00 ICQI W2 Workshop: [STEM Education: Changing the Direction](#) Room 321

Dr. Cindy Veenstra and Dr. Julie Furst-Bowe

Tuesday May 17

The following 3 sessions are based on Deborah Hopen's award winning paper in JQP that won the ASQ's new Gryna Award for best paper published in 2010 on quality management.

9:15 WCQI T06 [The New Environmental Factors](#) Room 401/402

Deborah Hopen and Christine Robinson

10:45 WCQI T16 [The New Importance of Diversity](#) Room 401/402

Christine Robinson and Liz Peotter

2:45 WCQI T26 [The New Ways of Thinking](#) Room 401/402

Deborah Hopen and Christine Robinson

Wednesday May 18

9:30 WCQI W15 [Online Technologies that Improve Engaged Learning](#) Room 406

Dr. Jamison Kovach and Dr. Lee Revere

Visit our New Booth During Exhibit Hours