

ASQ CSD



Betty Kildow

BUSINESS CONTINUITY - Managing Risk

BEST PRACTICES

- ✓ id. mission-critical business functions
- ✓ id. risks; mitigate
- ✓ Develop strategies, plans, documents
- ✓ Test the plans!
- ✓ id. critical suppliers
- ✓ Partner w/ Suppliers
- ✓ i.d. maximum allowable downtime

Co-develop the Plan with Suppliers

Make risk-aware Decisions



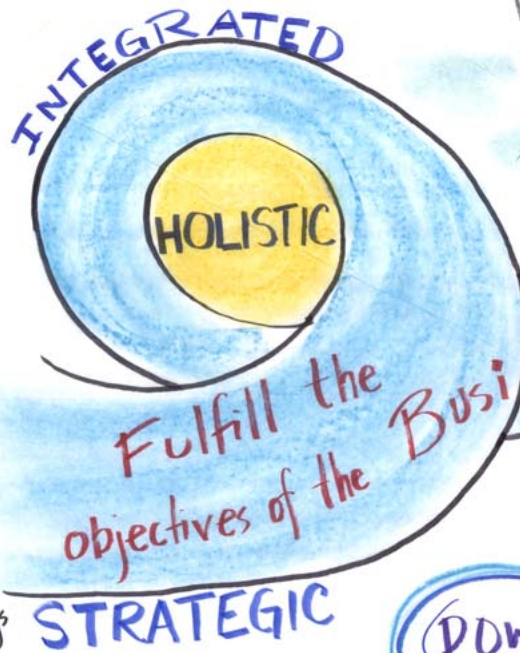
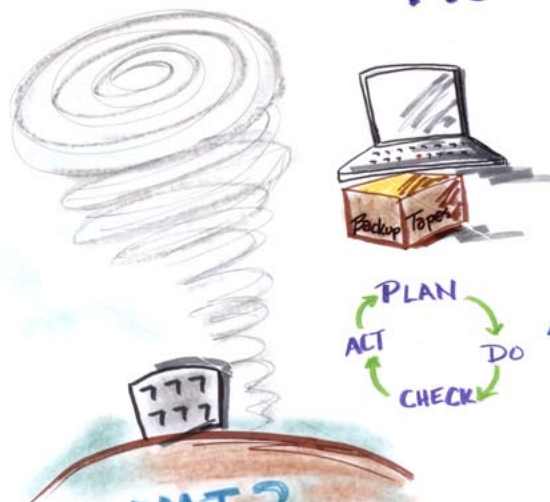
- ### WHAT?
- ✓ Timely
 - ✓ Orderly
 - ✓ NOT business as usual
 - ✓ Supply chain is susceptible
 - ✓ Monitor suppliers for red flags
 - ✓ Map the supply chain

WHY?

- ✓ Single Points of Failure
- ✓ Natural, Technological, Incited (Human)
- ✓ Direct, Indirect
- ✓ Internal/External
- ✓ SOX
- ✓ Regulatory
- ✓ GLBA

WHO?

- ✓ All the "Os"
- ✓ Stakeholders
- ✓ Everyone has a role
- ✓ Board of Directors



It's a core business practice

Prepare for the Opportunists



UPSTREAM

IN BETWEEN

DOWNSTREAM



NO SILOS



Voluntary Certifications

- Common Expectations
- Standardized Validation
- Demonstrates Commitment

