

ASQ CSD



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BEST PRACTICES

- ✓ id. mission-critical business functions
- ✓ id. risks; mitigate
- ✓ Develop strategies, plans, documents
- ✓ Test the plans!
- ✓ id. critical suppliers
- ✓ Partner w/ Suppliers
- ✓ i.d. maximum allowable downtime

Co-develop the Plan with Suppliers

Make risk-aware Decisions

BUSINESS CONTINUITY - Managing Risk

It's a core business practice

Prepare for the Opportunists



INTEGRATED

HOLISTIC

Fulfill the objectives of the Business

STRATEGIC

UPSTREAM

IN BETWEEN

DOWNSTREAM



NO SILOS



WHAT?

- ✓ Timely
- ✓ Orderly
- ✓ NOT business as usual
- ✓ Supply chain is susceptible
- ✓ Monitor suppliers for red flags
- ✓ Map the supply chain

Update the Plan 2009

WHY?

- ✓ Single Points of Failure
- ✓ Natural, Technological, Incited (Human)
- ✓ Direct, Indirect
- ✓ Internal/External
- ✓ SOX
- ✓ Regulatory
- ✓ GLBA

WHO?

- ✓ All the "Os"
- ✓ Stakeholders
- ✓ Everyone has a role
- ✓ Board of Directors

Voluntary Certifications

Common Expectations

- Standardized Validation
- Demonstrates Commitment

