

CALL FOR PAPERS

QUALITY REVOLUTION ... EVOLUTION

TUCSON, AZ

OCTOBER 10 & 11, 2013

JOINT AUDIT DIVISION – QUALITY MANAGEMENT DIVISION
CONFERENCE

The Joint ASQ Audit Division – Quality Management Division conference will be held in the Hilton el Conquistador Resort in Tucson, AZ. With tracks designed for the beginner, intermediate, and experienced quality professional, there will be something for everyone. Additionally, the Design and Construction Division and Biomedical Divisions are participating in this year's conference each with a two-day session covering current topics of interest.

BASICS: Revolution or evolution, quality professionals need to acquire knowledge, tools, and techniques for improvement and change. These presentations will prepare quality professionals to acquire the basics and stay ahead of present quality practices and tools.

ORGANIZATIONAL EXCELLENCE/TECHNOLOGY/INNOVATION: International excellence models (Baldrige, EFQM and others) can help all organizations (businesses, hospitals, government, not-for-profits and schools) attain higher levels of performance. Auditing these operations from a process and product/service perspective can identify opportunities for improvement, areas of potential compliance issues, and improved effectiveness. For innovation and technology, management of the product development processes is an important competitive factor. Auditing these processes requires an understanding of program management and engineering/design –spanning initial concepts, verification and validation, process development and validation, supplier support and resource utilization. The focus of presentations on these topics would be on how quality ideas, tools, processes, etc. are tailored and used in different industries, governments, and countries and how quality methods have evolved.

GLOBAL/ GENERATIONAL CHALLENGES/OPPORTUNITIES: Global considerations require understanding cultural differences and how they affect management and auditing whether in multinationals, joint ventures, or in an increasingly diverse workplace. Managers need to be aware of these in order to plan and execute effectively. Auditors need this awareness in order to plan, conduct and report their audits with the all-important human interactions and their social and cultural implications. Generational differences confront all professions as well. Changes in management and auditing will be affected by younger professionals' background, experiences, and expectations. Papers in this track will address these and related topics.

BIOMEDICAL DIVISION/DESIGN AND CONSTRUCTION DIVISION:
Each Division will have separate tracks on pertinent topics.

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SPONSORSHIPS: Exhibitor and sponsor opportunities are available. The attendees represent a select audience of quality professionals and other interested persons.

TUTORIALS: Proposals for one, two and three day *pre-conference* tutorials to be conducted on **October 7, 8 & 9, 2013**, are also being accepted. These should be a maximum of two pages and must be received before **March 1, 2013**. Proposals should demonstrate how the tutorial will benefit the attendees or target audience and enhance their management and auditing related skills and knowledge. Biomedical and construction topics will also be considered. Printed brochures will not be considered.

SPEAKER/PRESENTER INFORMATION: Abstracts and contact information are required of every speaker/presenter. Abstracts must be received by **April 1, 2013**. The abstracts (about ½ page) should indicate the proposed track/session (see above). Abstracts for the Basic track should indicate what elements of the published Certified Quality Auditor and Certified Manager of Quality/Organizational Excellence Bodies of Knowledge they address. Abstracts for the other tracks/sessions should describe the methods, solutions, insights and developments in broad applications of management and auditing, whether quality, financial, environmental, and health and safety and meet the intent of the track/session. No presentation will be considered without an abstract.

All accepted speakers will be notified by **April 15, 2013** for abstracts submitted by April 1, 2013.

All speakers will be required to prepare a PowerPoint® presentation to conform to conference requirements for format and content. Technical papers are optional but are recommended to support the presentation content. Submissions of both papers and the presentation will be due **July 1, 2013**.

Speakers will receive one complimentary conference registration per presentation. Speakers will be responsible for their own hotel and transportation arrangements and expenses.

CONTACT: SEND ALL ABSTRACT AND TUTORIAL PROPOSALS TO:

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